

# Pd Global Trading Terms and Conditions

1. Pd global are a strictly 'Trade Only' supplier. It is essential for the protection of our trade customers, that any potential new customers will be required to supply us with 2 copy V.A.T invoices from a current Furniture/Giftware supplier and a printed company letterhead. As a wholesaler, we will only transport our goods to 'Bona Fide' furniture and giftware retail establishments. Pd Global reserve the right to reject any Trade Application that does not meet the criteria. By placing an order you will be deemed to have read, understood and accepted these terms and conditions.
2. The first transaction is by proforma and any orders to be finished in our spray shop are always by proforma.
3. Our preferred method of payment is card or BACS prior to delivery. We can also accept cheque payments for proforma invoices and deliveries will be made when cleared funds arrive in our account. Cheques referred to Drawer will incur a £20 charge and future payments will only be accepted by card, cash or BACS.
4. A minimum invoice value of £400 + V.A.T is required for free delivery. Highland areas require an invoice value of £1500. Deliveries between £300.00 and £400.00 will be considered dependent upon location but will be subject to a £25.00 delivery charge. We operate within a timescale of 0800 hrs to 1800 hrs and may not be able to deliver if shop opening hours or closing days prevent.
5. If a Customer wishes to reject an item that is a mistake or has sustained transit damage, a credit will be raised and applied to the next delivery, or we can re-credit a card payment.
6. Any damages or shortages must be reported to the Sales office within 3 working days from the date of delivery. No claims will be entered into thereafter. Claims or disputes will not entitle any customer to adjust payment on any invoice. Any goods that are subject to a claim must be kept until collection has been authorised and arranged. (see procedure below).
7. No responsibility will be accepted for damage or faults on goods delivered ITW (in the white) and finished by the customer or on the customers behalf by a third party. No responsibility will be accepted for damage or loss of goods collected by a Courier.
8. Under no circumstances shall Pd Global be liable to the buyer for loss of profits or economic loss. The goods shall be at the buyers risk from the time of delivery to the buyers premises or to other premises specified for delivery.
9. If an arranged delivery cannot be made due to non payment or non attendance, a charge of £50.00 will be levied for the aborted delivery.
10. A large proportion of our product range is handcrafted and is therefore subject to changes in colour and finish. Although overall quality is not affected, this is an inherent part of our stockholding and should be viewed as such.
11. Pd Global will not be liable for any indirect or consequential loss whatsoever arising from, or in connection with the supply of defective goods, delay in delivery, non delivery, or loss or damage to goods whilst in transit to the property of the purchaser, or any third party.
12. Pd Global will not be liable for any damage to property, fixtures or fittings during, or after the delivery of product to a customer's premises. It is the responsibility of the recipient to ensure that there is sufficient access to enable Pd Global to safely deliver goods to their establishments and assist the driver in off loading.
13. Extra packaging for dispatches such as export orders will incur an extra charge of 10%.
14. Direct containers are available to our Customers and full details are available from the sales office. Every effort is made to publish accurate pictures, specifications and pictures in our journals. However, we take no responsibility for printing errors should they occur.
15. All prices are exclusive of V.A.T. We reserve the right to alter prices without notice. Orders are executed at prices in force at time of delivery.
16. Delivered or collected goods shall remain the sole and absolute property of Pd Global as legal and equitable owner until fully paid. The buyer acknowledges they are in possession of the goods only on condition full payment is made and until then the buyer has undertaken to store such goods on their premises separately from their own stock and readily identifiable as the property of Pd Global. The buyers rights to possession of such goods shall cease if their actions entitle a receiver to take possession of their assets or entitle any person to petition for the winding up or bankruptcy of the buyer. Pd Global may for the purpose of examination or recovery of their goods enter any premises where they are stored or reasonably thought to be stored. If the buyer sells any property belonging to Pd Global before title is transferred the proceeds must be held in trust for Pd Global and shall not be mixed with any other money or paid into an overdrawn account. It must remain identifiable as money belonging to Pd Global. The buyer undertakes that no order will be placed during insolvency and knows of no circumstances that would entitle any creditor to appoint a receiver or petition for winding up or bankruptcy or to exercise any other rights against their assets.

## Pd Global Returns Procedure Terms and Conditions

1. Pd Global MUST be notified within 3 days of any alleged defects or discrepancies. After this time Pd Global will accept no responsibility.
  2. A blank CQF form will be faxed through and this must be completed in full including the invoice number and a full description of the problem. Only when the CQF has been authorised will a collection note be issued to the Driver for an uplift. Ensure the CQF is returned at least 3 days prior to your order cut-off time to allow for the pre-requisite processing.
- THE DRIVERS WILL NOT ACCEPT ANY GOODS WITHOUT AN OFFICIAL COLLECTION NOTE
3. We would hope that like the majority of our Customers, if a defect is small, the item would be moved on as a 'sold as seen' offer.
  4. If the item(s) must be returned, it/they must be re-packed in the original packaging---if applicable. Pre-packaged goods will NOT be accepted otherwise. It is therefore important to retain relevant boxes and polystyrene until the goods have been checked.
  5. Returns will be collected when the CQF form is fully processed and ONLY on the occasion of a subsequent delivery.
  6. Once the item(s) is received at Pd Global and the fault is verified, a credit will be issued and applied to the sales ledger. Deductions from other deliveries are not permitted as this impacts on stock control and account administration.
  7. Where possible, remedial work will be carried out on a returned piece and it will be re-delivered with the next available order.
  8. We reserve the right to return any piece that we deem to be in good saleable condition.

## I have read and accept the terms and conditions above:

Signed: \_\_\_\_\_ Position: \_\_\_\_\_

Name (printed): \_\_\_\_\_ Date: \_\_\_\_\_

# Pd GLOBAL

Wholesalers & importers of furniture and accessories

## CUSTOMER REGISTRATION FORM

PLEASE COMPLETE IN FULL AND RETURN TO:

Date:.....

Pd Global, Smallshaw Lane, Rosegrove, Burnley, Lancashire BB11 5SQ

Company Name:

Telephone:

Address:

Fax:

Email:

Mobile No:

Contact Name: Accounts:

Contact Name: Buying:

Web address(if applicable):

Delivery Address: (If different from above) - If more than one, please detail others on a separate sheet.

Address:

Telephone:

Fax:

Contact:

Invoice Address: (If different from above)

Address:

Telephone:

Fax:

Contact:

Registered Address: (If different from above)

Registered No:

VAT No:

Classification or Trade

We request that your company letterhead be attached to this Registration Form.

Type of Business:                      Sole Proprietor                      Limited Company                      Partnership                      PLC

Name and Address of Proprietors or Partner if Not Limited:

Name:

Name:

Home Address:

Home Address:

WHY NOT CREATE AN ON LINE LOG IN at [www.pdglobal.co.uk](http://www.pdglobal.co.uk)

Pd GLOBAL Smallshaw Lane, Rosegrove, Burnley Lancashire, England, BB11 5SQ  
Tel 01282 650100 Fax 01282 650123 email: [info@pdglobal.co.uk](mailto:info@pdglobal.co.uk) web [www.pdglobal.co.uk](http://www.pdglobal.co.uk)  
Registered office as above. Registered in Cardiff Pd Global Ltd t/a Pd global Registration No: 2001022 VAT No: 427474242

**Trade References:** (2 Required)

Company Name:	Company Name:
Address:	Address:
Phone:	Phone:
Fax:	Fax:

**Bank Details:**

Bank Name:	Account No:
Address:	Sort Code:

**For office use only:**

Date Application Received:	Rep. No:	Acc Code Allocated:
Date Insurance Applied for:	Date Insurance Received:	Amount: £
Date Bank Ref applied for:	Date Bank Ref Received:	
Date Trade Ref 1 Applied for:	Date Trade Ref 1 Received:	
Date Trade Ref 2 applied for:	Date Trade Ref 2 Received:	

**Notes:**

**So that we can offer the best possible service to you, could you please answer the following questions for us:**

Our deliveries are made between the hours of 8.00 - 18.00 Mon - Fri.\*  
However, if you have a closing day please state which day

\*We cannot operate efficiently if someone is not available to accept delivery within these times.

Please circle Yes or No

Our deliveries are made by a driver only. Is there help available for unloading large furniture items?	YES	NO
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Is your store readily accesible for a large truck?	YES	NO
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Are there any parking restrictions outside your store or periods when deliveries are not permitted?	YES	NO
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Where did you hear of **Pd Global** ?.....

How long have you been in business?.....

Is it a single shop?	YES	NO
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So that we can get an idea of your current product range, would you mind naming a couple of your current suppliers  
Name of Suppliers:

We recommend you register on our website ([www.pdglobal.co.uk](http://www.pdglobal.co.uk)), where you will see live stock figures

Would you like a visit/call from one of our representatives?	YES	NO
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**TO PREVENT ANY DELAYS IN PROCESSING YOUR REGISTRATION WITH Pd GLOBAL, PLEASE READ CAREFULLY AND SIGN YOUR ACCEPTANCE OF THE TERMS AND CONDITIONS OVERLEAF.**